

## Progress in response to recommendations made and issues raised by the Committee

Date	Item	Resolution	Commentary
1 March 2010	Scrutiny Review of General Practitioners Services	<p><b>the findings of the scrutiny review of GP Services be approved and referred to NHS Herefordshire for a formal response reported back to the Committee; and</b></p> <p><b>the findings of the review be reported to the first available meeting of the Committee;</b></p> <p><b>consideration be given at that meeting to the need for any further reports to be made; and</b></p> <p><b>the principal points made in discussion be noted and addressed</b></p>	Report on agenda for 18 June 2010.
1 March 2010		<p><b>Additional Actions</b></p> <p><b>Clarification as to why 17% of respondents found it difficult to access GP Services.</b></p> <p><b>Requested consideration be given to retaining the temporary equitable access provision at South Wye when the permanent Centre at the hospital site was open.</b></p>	<p>Briefing note to be provided</p> <p>The Director of Public Health acknowledged that it would be worth exploring the pattern of use of the temporary provision and other health facilities.</p>

Date	Item	Resolution	Commentary
1 March 2010	Quality Assurance Framework	<p><b>a seminar be arranged on Quality Accounts; and</b></p> <p><b>further report be made when timely, within six months, reviewing quality performance and highlighting any areas of concern.</b></p>	<p>Informal meeting held on 20 May</p> <p>Report scheduled for September 2010.</p>
1 March 2010	Provider Services Integration	<p><b>mindful of the significance of the proposed change it was requested that the Committee be kept fully informed of progress in addition to being formally consulted.</b></p> <p><b>the importance of ensuring services were tailored to localities be emphasised.</b></p>	Report Scheduled for July 2010
1 March 2010	Mental Health Procurement Project	<p><b>That a further progress report be made to the Committee.</b></p>	Report on agenda for 18 June 2010
1 March 2010	Hereford Hospitals NHS Trust Update	<p><b>That the full updates to the Committee incorporate performance against all relevant indicators in the corporate plan</b></p>	Request made.
		<p><b>Additional Actions</b></p> <p><b>Requested that a more user friendly name be used for the Equitable Access Centre.</b></p> <p><b>Briefing note requested on Hospital standardised mortality ratios setting out actual numbers of cases to put the ratios in context.</b></p>	<p>To be considered.</p> <p>Briefing note circulated 14 May 2010.</p>

Date	Item	Resolution	Commentary
29 March 2010		<p><b>That</b></p> <p><b>(a) a further report be made in six months time reviewing performance against targets including comparative information for the West Midlands Region and a more detailed breakdown showing by what margin targets were being missed, and also providing information on patient outcomes;</b></p> <p><b>(b) a report be provided to the Committee on the Community First Responder funding plan and communication links with Community First Responders and the Community Response Manager be invited to attend the meeting;</b></p> <p><b>(c) the Committee be advised of the amount and nature of cross-border work with the Welsh Ambulance Service and the extent to which this was reciprocated.</b></p> <p><b>(d) an update be requested from Hereford Hospitals NHS Trust on performance against the target for ensuring all emergency ambulance arrivals are accommodated safely in the hospital; and</b></p> <p><b>(e) the invitation from WMAS to visit the Emergency Operations Centre at Dudley be accepted.</b></p>	Report scheduled for September 2010

Date	Item	Resolution	Commentary
29 March 2010	World Class Commissioning	<b>That mindful of the significant changes proposed, for example the scale of the transfer of activity from the secondary sector to the primary sector and community services, regular updates on the World Class Commissioning Strategy be provided to the Committee describing progress and providing evidence of the degree of change and its effectiveness.</b>	Updates Scheduled in Work Programme